

September 7, 2011

State of North Carolina
Department of Environment and Natural Resources

Reporting Period July 1, 2010 – June 30, 2011

Summary of Actions - Epson America, Inc.

Actions we have taken in order to comply with our Manufacturer's Plan include:

- Offering a mail back program available to all persons located at any location within the State of North Carolina so they may return their end of life electronics 24 hours per day, 7 days per week
- Offering our mail back program at no cost to anyone who wants to return their end of life electronics for proper disposal (recycling)
- Offering a toll free telephone number where anyone in North Carolina can call in order to obtain additional information on recycling their end of life electronics
- Providing a link on our recycling website to the State of North Carolina Division of Pollution Prevention and Environmental Assistance where additional recycling information can be obtained. (<http://p2pays.org/electronics/>)

Ron Mateas
Corporate Manager, Environmental Programs